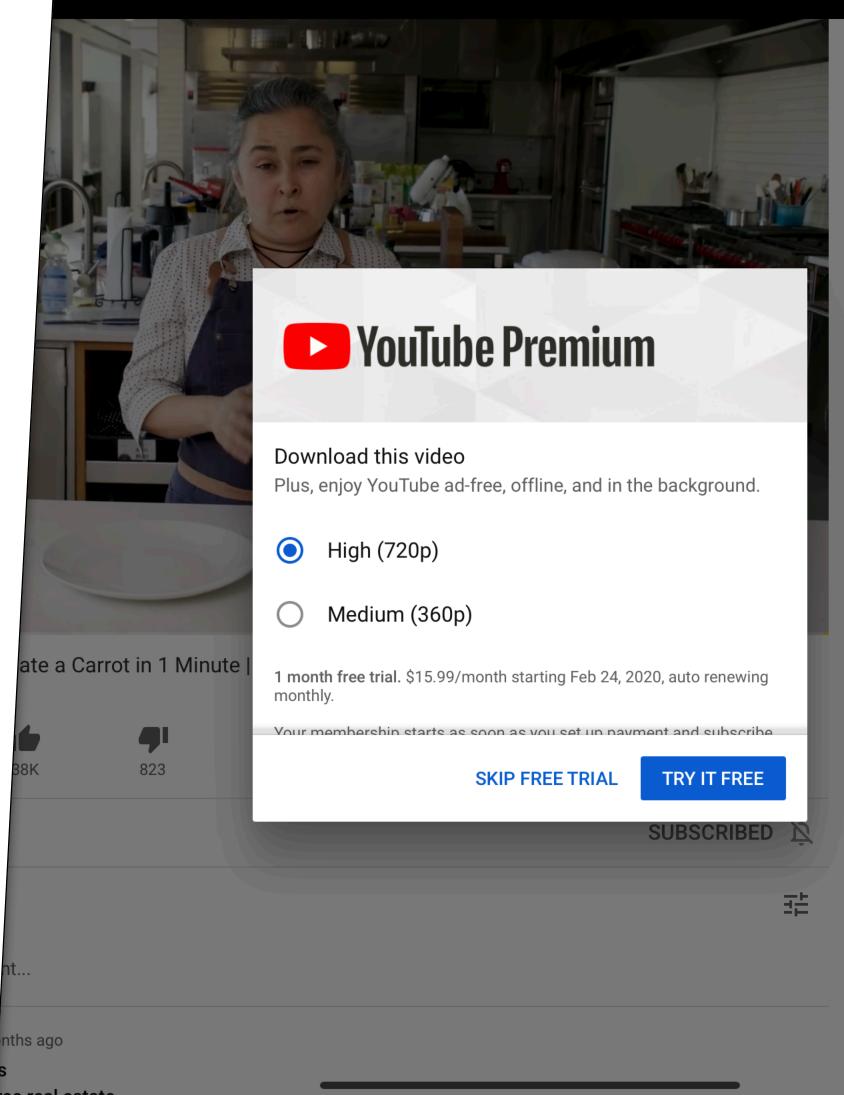
Roach Motel

When you tap a button that requires a paid YouTube Premium subscription (or, occasionally, when YouTube feels like it), the options available are "Try It Free," or "Skip Free Trial."

"Skip Free Trial" takes the user back to what they were doing; the language, however, implies that it will start billing the user immediately.

There is no clear way out.



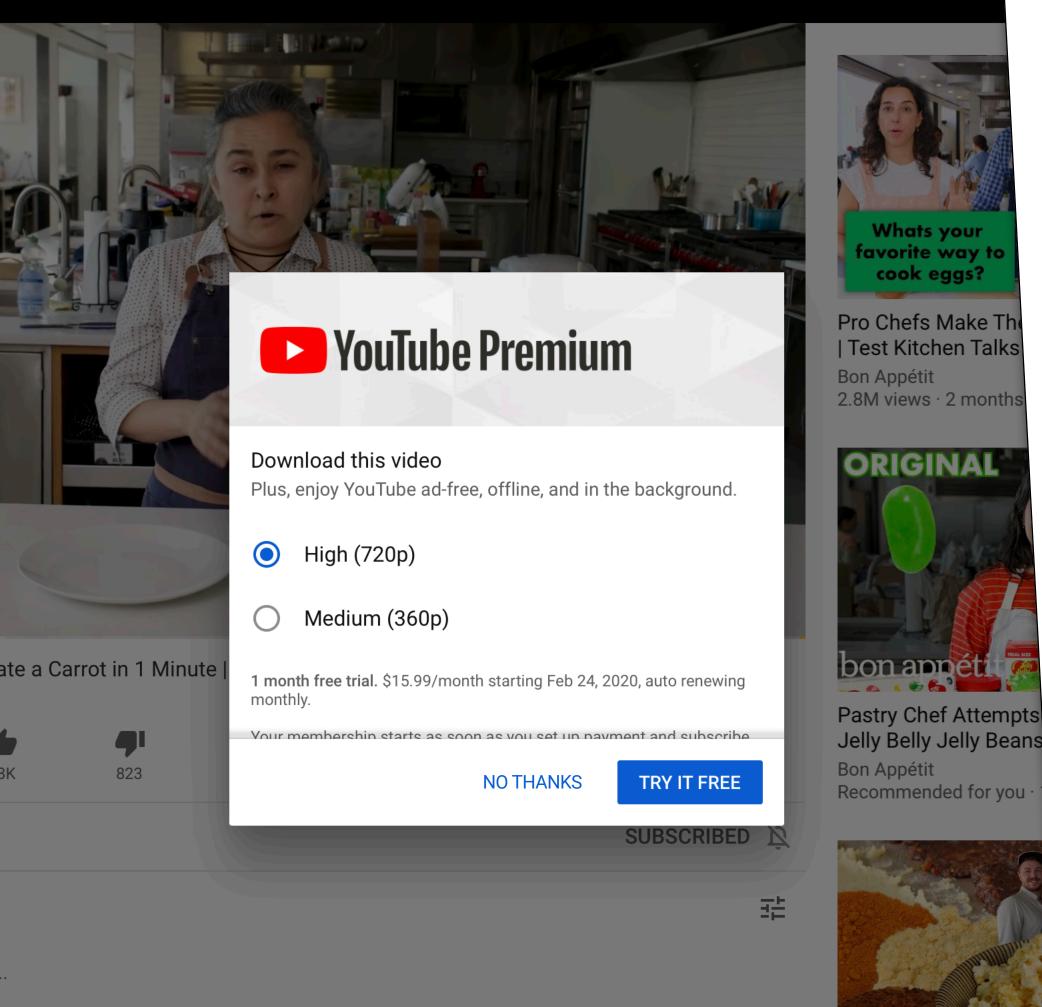


Pro Chefs Make | Test Kitchen Ta Bon Appétit 2.8M views · 2 mor



Pastry Chef Atte Jelly Belly Jelly E Bon Appétit Recommended for





alternative solution:

Easy Escape

Provide a clear way out, with no implied obligation.

Using gentle language, like "no thanks," avoids creating a confirmshaming effect.

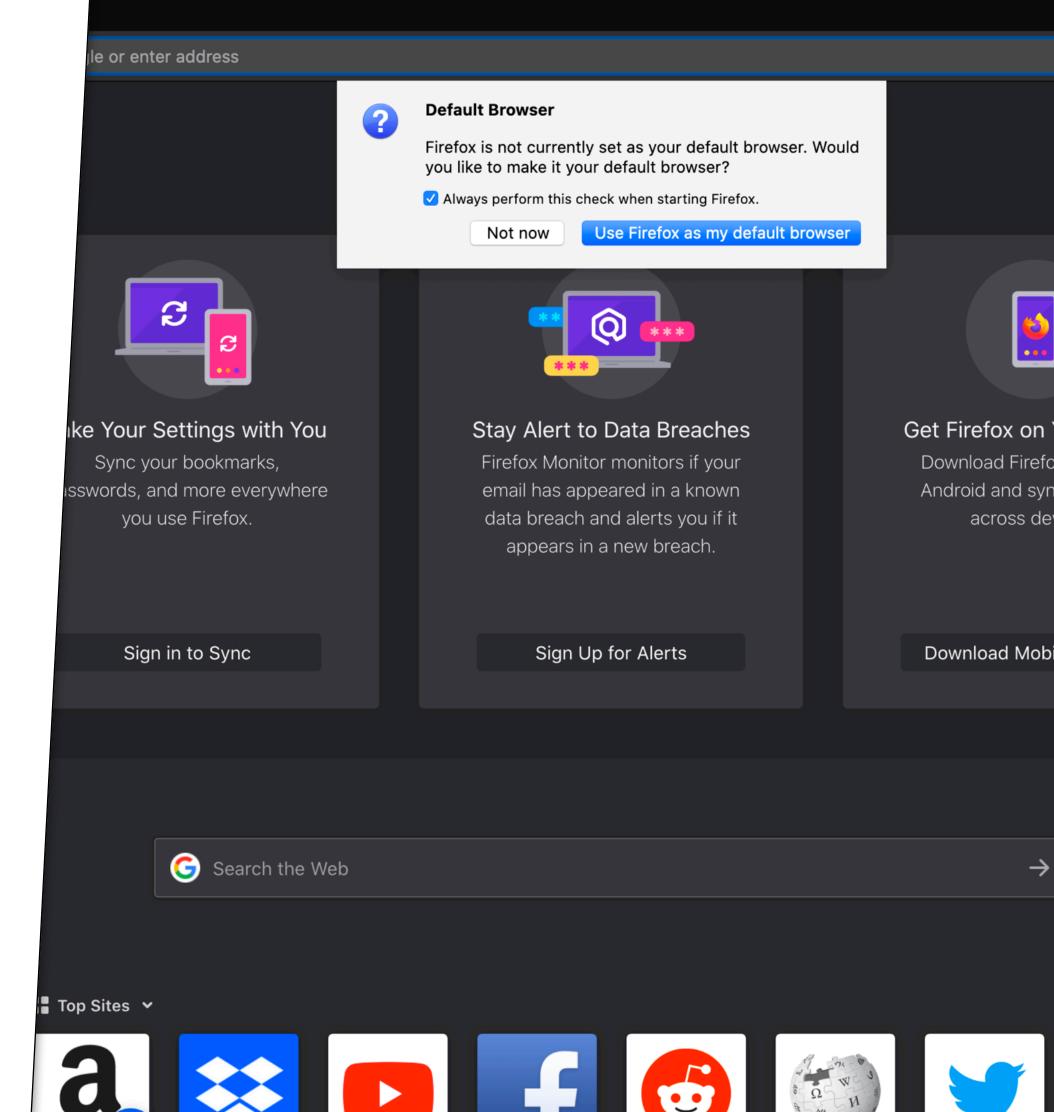
s ago

Bait-and-Switch

When the user first launches Firefox, the cursor appears in the address/ search bar, prompting them to begin typing.

However, after they begin typing, the "Default Browser" alert appears, hijacking the keyboard input. If they were far enough along in their search term that they were about to press 'return,' they may still do so – thus unintentionally setting Firefox as their new default.

The user's intention is not followed.

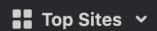




Make Firefox default browser?
Open links and more in Firefox.

No Yes





Q Search with Google or enter address

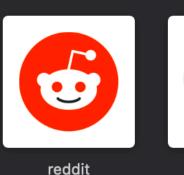




dropbox







ok re







A Johns Hopkins Study Reveals the Scientific Secret to Double How Fast You Learn

Making one small change to the way you practice can make a huge difference in how quickly you gain...



rollingstone.com

The Great Heavy Metal Hoax

How a down-on-his-luck headbanger
fabricated a persona, faked a tour,
and promoted himself as a hard-roc...

alternative solution:

Don't Interrupt

Prompt without hijacking user input, in a way that allows them to respond in their own time.

Similarly, don't default to asking again every time – accept the user's decision without requiring them to make the extra effort to clarify it.

Hidden Ads

Google Search is the primary way that millions of people find things online. Search results are based on countless factors, algorithmically combined to find the most relevant results for each individual user.

Advertisements, however, are chosen based on the needs of the advertiser, not the user. Interleaved with search results, these advertisements have little to differentiate them from the actual, 'organic' search results.

These hidden ads are an abuse of the user's trust.





Maps

News

: More

Se

Α

\$2

go

 \star

About 1,480,000,000 results (0.49 seconds)

See Sunglasses



Zenni Round Rx Sunglasses... \$32.95

Zenni Optical



Shady Rays Signature...

\$48.00

Shady Rays Ey..





The 1993 Polarized

\$89.00

Pit Viper



Classic Specs

\$89.00

Classic Specs

Free shipping

Ad · www.shadyrays.com/ ▼

Shady Rays Polarized Sunglasses

New customers receive 20% off On High Quality Polarized Sunglasses. Shop Now.

sunglasses

Q All

♦ Shopping



Images





: More

About 1,480,000,000 results (0.49 seconds)

See Sunglasses



Zenni Round Rx Sunglasses...

\$32.95

Zenni Optical



Shady Rays Signature...

\$48.00

Shady Rays Ey..





The 1993 Polarized

\$89.00

Pit Viper



Classic Specs

Lowerre...

\$89.00

Classic Specs

Free shipping



A G

Se

\$25.

good

**

Milwaukie

Ad · www.shadyrays.com/ ▼

Shady Rays Polarized Sunglasses

New customers receive 20% off On High Quality Polarized Sunglasses. Shop Now.

alternative solution:

Differentiate

Use some of the Gestalt Principles to split up the results, breaking apart the 'organic' results from the 'inorganic' advertisements.

Spacing, color, or font weight can all be used effectively.

(bonus) dark pattern:

(Un)Forced Action

The AmazonSmile program donates a small portion of each purchase to a charity of the user's choice.

However, simply registering for the program is not enough; the user must remember to shop at smile.amazon.com instead of the standard amazon.com address.

After registering for AmazonSmile, if a user goes to the main Amazon site, they are given a reminder of this requirement – but not automatically redirected.

Amazon gets the appearance of trying to help charity, while allowing users to 'forget,' thus keeping the money for themselves.

You're at www.amazon.com.

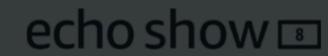
Go to smile.amazon.com instead if you want to support charity: water.

To do this now:

- 1. Enter "smile.amazon.com" in your browser address bar
- 2. Shop & place your order
- 3. Amazon donates

We'll show you this reminder periodically.

Don't show me this again



Limited-time offer



Wil

Hi, GreyCustomer since 2007

Recommendations for you





Now waterpro Audible

×



Amazon



All ▼



Supporting: charity: water ▼

Whole Foods Grey's Amazon.com

Prime Video Help

Help Browsing History 🔻

Best Seller

Q

"Alexa, answer the front door."

\$9999

Ring Video Doorbell



Hi, GreyAmazonSmile donations generated: \$13.62

Recommendations for you



Your Orders



Electronics



Cell Phones & Accessories



Computers & Accessories

Now waterproof and with Audible



Shop the Kindle Paperwhite

Forced Action

Rather than prompting the user to go to the alternate URL, simply redirect them automatically.

Or don't require the alternate URL at all: allow the user's registration to opt them in across all of Amazon.

Instead, use the prompt to ask users if they would like to register for AmazonSmile, increasing awareness of the charitable donation program.